Proposal for Healthcare in Franklin County Florida and Weems Memorial Hospital

# TALLAHASSEE MEMORIAL HEALTHCARE

Franklin County Florida Commission Workshop October 15, 2019



### Agenda

- Who am I?
- Why partner with Alliant and Tallahassee Memorial Healthcare
- Current Situation
- Recommendation
- Questions





### Who is Alliant?

Exclusive expertise in rural hospital management

Owned/Managed/leased facilities since 1978

Currently in Illinois, Kentucky, Florida and Alabama but have worked with facilities in Indiana, Ohio, North Carolina and Tennessee

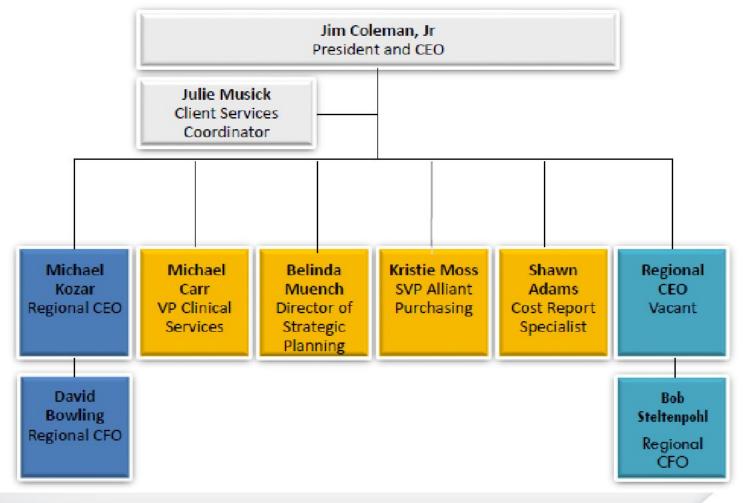
Based in Louisville, Kentucky





### **Key Leadership**

### **ORGANIZATION CHART**



Alliant

# Ownership

- Corporate owner is Blue & Company, LLC
  - Top 60 CPA firm with 450 employees nationwide
  - Over 150 associates dedicated to healthcare practice consulting
  - Sister companies focused on innovative solutions for healthcare organizations:
    - Alliant Premier Purchasing
    - Alliant Risk Services
    - Heartland Health System





### Depth of Expertise in Healthcare with Blue & Co.

#### **BUSINESS STRUCTURE**

#### Healthcare Practice Partial Client Listing

Akron General Health System Appalachian Regional Healthcare Assurance Health System Baptist Health System Barnesville Hospital Beacon Health System Cleveland Clinic Foundation Community Health Network Crittenden Health Network Crittenden Health System Decatur County Memorial Hospital East Liverpool City Hospital Ephraim McDowell Regional Medical Center Fayette Regional Health System Firelands Regional Medical Center

**Fisher-Titus Medical Center** Franciscan Health **Guernsey Health System** Henry County Hospital Highlands Regional Medical Center Pomerene Hospital KentuckyOne Health King's Daughters' Health Knox Community Hospital Madison County Hospital Magruder Hospital Major Health Partners Marietta Area Health Care, Inc. Mary Rutan Hospital Memorial Hospital of Union County Mercer Health Hospital Mount Carmel Health System

Norton Healthcare Ohio Health Schneck Medical Center St. Elizabeth Healthcare Summa Health System The MetroHealth System The Ohio State University Wexner Medical Center T.J. Samson Regional Health UC Health University of Kentucky Hospital University of Louisville Hospital ValleyCare Health System of Ohio Van Wert County Hospital Wilson Memorial Hospital Witham Health Services Wood County Hospital

1,500 healthcare clients across the United States 49

hours spent serving healthcare clients over the last 12 months

174,000



Blue & Co. Locations



# **A Strong Partnership**

# TALLAHASSEE MEMORIAL HEALTHCARE



**RURAL HOSPITAL SOLUTIONS** 



#### NEUROSCIENCE

The Panhandle's most advanced neurosurgery program, including stroke and aneurysm treatments without opening the skull. The region's only Neurological Intensive Care Unit.



#### CONSUMER CHOICE AWARD

Winner of the National Research Corporation's Consumer Choice Award for the 10th year in a row.





#### WOMEN & CHILDREN'S HEALTH

The only center in the region to be a designated ACR Breast Center for Excellence and accredited by the National Accreditation Program for Breast Centers. The region's only Pediatric and Level III Neonatal Intensive Care Units.

#### HEART & VASCULAR CENTER

A leader in the Southeast for advanced heart care, offering the region's only Structural Heart program and Certified Atrial Fibrillation Center.

#### TMH FOR LIFE

Promoting health beyond our walls by challenging our community to be active, eat healthier, know their numbers and find their happy through free events, screenings, programs, classes and educational opportunities.

#### TALLAHASSEE MEMORIAL HEALTHCARE

STROKE CENTER

Stroke Center and only state

The region's first Certified

designated Brain & Spinal

Cord Injury Center.

# TRAUMA

#### CENTER

The only Level II Trauma Center in the region. Accredited Stroke Center and Chest Pain Center with the highest designation available for heart attack care.

#### CANCER CENTER

The most powerful cancer program in the Big Bend region and accredited since 1951 by the American College of Surgeon's Commission on Cancer making it the longest continuously accredited community cancer program in the state of Florida.

### **TMH Physician Partners**



90% of Franklin County residents go to Leon County for healthcare





### **Alliant's focus**



- Bridging the skills resource gap for rural hospitals
- Strength, financial accountability and oversight of a national firm
- Customized management solutions to address the clinical and operating challenge in rural/small markets





## Who are Alliant Clients?

- Client Profile
  - Typical populations: 15,000 to 50,000
  - Ownership: county, city, private NFP, private for profit
  - Hospital type:
    - Critical Access
    - Free standing city, county or privately owned PPS
    - Multi-hospital systems





### Locations

- Breckinridge Health, Inc.
  1011 Old Highway 60
  Hardinsburg, KY 40143
  www.breckinridgehealth.org
- Calhoun Liberty Hospital
  20370 NE Burns Avenue
  Blountstown, FL 32424
  www.calhounlibertyhospital.com
- Doctor's Memorial Hospital
  333 N Byron Butler Pkwy
  Perry, FL 32347
  www.tmh.org/doctors-memorial-hospital
- Fayette County Hospital
  650 West Taylor Street
  Vandalia, IL 62471
  www.fayettecountyhospital.org
- Medical Center at Barbour 820 W. Washington St. Eufaula, AL 36027 www.medctrbarbour.org
- Mizell Memorial Hospital
  702 North Main Street
  Opp, AL 36467
  www.mizellmh.com
- Northwest Florida Community Hospital
  1360 Brickyard Road
  Chipley, FL 32428
  www.nfch.org
- Twin Lakes Regional Medical Center
  910 Wallace Avenue
  Leitchfield, KY 42754
  www.tlrmc.com
- Wabash General Hospital
  1418 College Drive
  Mount Carmel, IL 62863
  www.wabashgeneral.com



Purchasing Affiliates



### Alliant Services/Comprehensive Expertise

Below is a partial listing of the many services we provide through Alliant Management:

#### Strategy

- Acquisitions
- Mergers
- Alliances
- Divestures
- Replacement facility analysis

#### C-Suite

- Recruitment
- Mentoring
- Reviews

#### Governance

- Monthly reporting
- Annual training
- Strategic planning

#### Benchmarking

- Operating
- Clinical
- Productivity

#### **Clinical/Operating**

- Operations assessments
- Accreditation & licensure
- Survey prep
- Best practices
- Monthly operating reviews

#### New Services

 New opportunities for top line growth that fit community needs

#### **Supply Chain**

 Premier Purchasing Partner volume discount

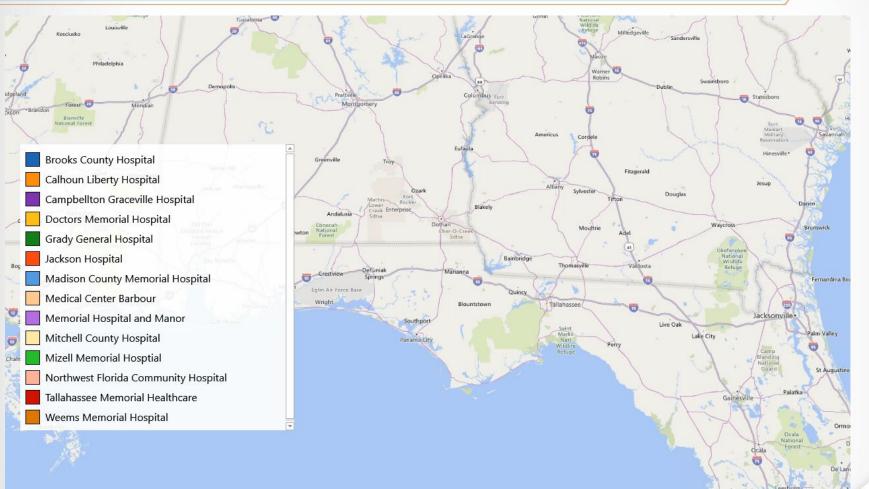
#### Financial

- Standard reporting
- Business office improvement
- Collections improvement
- Cost report optimization
- 340B optimization
- Medicare bad debt recovery





### Building a Rural network in the Region







# **Challenges Faced in Rural Facilities**

- Care delivery shifts
  - Inpatient to outpatient focus
- Behavioral health
  - Opiod epidemic
  - Violence in communities
  - Suicide
  - Elderly needs
- Economic and demographic shifts
  - Workforce shortage
    - Including physician and other providers
  - Low patient volumes
  - Aging population
  - Younger population moving to urban locations
  - Loss of major employers
- Reduced reimbursement
  - Health plan designs
  - Medicaid expansion
  - Regulatory burdens
  - Payer Mix
- Geographic isolation
- Aging infrastructure





### **Current Status**

- Weems is a Critical Access Hospital
- Two Clinic Locations
- EMS operations
- Declining volumes and market share
- Strong support from Franklin County financially





"Critical Access Hospital" is a designation given to eligible rural hospitals by the Centers for Medicare and Medicaid Services (CMS). Congress created the Critical Access Hospital (CAH) designation through the Balanced Budget Act of 1997 in response to a string of rural hospital closures during the 1980s and early 1990s. Since its creation, Congress has amended the CAH designation and related program requirements several times through additional legislation.



The CAH designation is designed to **reduce the financial vulnerability** of rural hospitals and **improve access to healthcare** by keeping essential services in rural communities. To accomplish this goal, CAHs receive certain benefits, such as cost-based reimbursement for Medicare services.





Eligible hospitals must meet the following conditions to obtain CAH designation:

- Have 25 or fewer acute care inpatient beds
- Be located more than 35 miles from another hospital (exceptions may apply).
- Maintain an annual average length of stay of 96 hours or less for acute care patients
- Provide 24/7 emergency care services





Also authorized in the Balanced Budget Act of 1997, Congress created the Medicare Rural Hospital Flexibility Program (Flex Program) to support new and existing CAHs.

This guide provides resources concerning the following CAH-related areas:

- Payment/reimbursement and financial information
- Regulations and information regarding CAH status and the Flex Program
- Key organizations in the field
- Funding opportunities
- Challenges to operation





### What are the benefits of CAH status?

CAH status includes the following benefits:

- Cost-based reimbursement from Medicare. As of January 1, 2004, CAHs are eligible for allowable cost plus 1% reimbursement. In some states CAHs may also receive cost-based reimbursement from Medicaid.
- Flexible staffing and services, to the extent permitted under state licensure laws.
- Capital improvement costs included in allowable costs for determining Medicare reimbursement.
- Access to Flex Program educational resources, technical assistance, and/or grants.





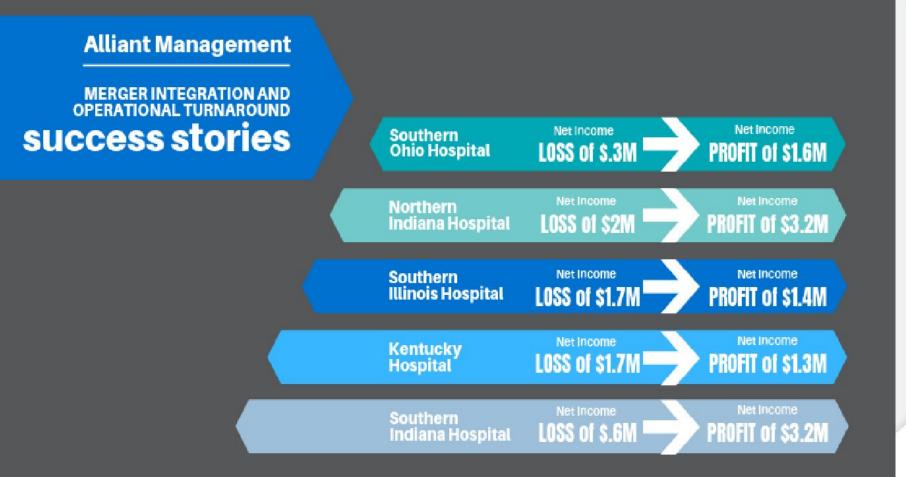
# Alliant's approach

- No "silver bullet"
- Many facets to building a sustainable business model in rural facilities
  - Focus on operations
  - Engage the entire management team
  - Respectful accountability
  - Finding additional revenue streams
  - Recruiting
  - Engaging the Board in establishing strategic direction





### Results







### Recommendations for Franklin County Healthcare

- Decision regarding the hospital
- Engage with Alliant and Tallahassee Memorial
- Focus on operations while:
  - Strategic Plan development for what models would work for Franklin County's healthcare needs
- Identify sustainable models
- Develop an action plan with timelines for execution





## Questions







### Thank you



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